

BRÜEL & KJÆR SERVICE

Maximise the Return on your Investment

When you buy software, instruments or transducers from Brüel & Kjær, you buy products

that meet the highest standards in quality and performance. In addition, Brüel & Kjær offers a range of services to help you maintain your equipment and

the integrity of your measurements through the entire lifetime of the products. A Brüel & Kjær service agreement is the best way to ensure that you get the full

benefit of your investment for many years to come.

Installation

It is very important to Brüel & Kjær that our customers get up and running successfully with their new equipment. To achieve this we supply all products with detailed product documentation and we strive to make our products easy and intuitive to use. However, in some cases, especially with our more comprehensive systems, it may be beneficial to get the assistance of Brüel & Kjær project engineers and application specialists. Therefore, we offer on-site installation and site acceptance test if required.

Education

We have made 60 years of knowledge and experience available to our customers through our knowledge centre, Brüel & Kjær University, from which we can build and spread sound and vibration related knowledge worldwide by means of seminars, advanced courses and product training covering a broad range of applications, theories and products. Through this knowledge-sharing program, we believe that we can truly help our customers and their employees maximise the benefits gained from using Brüel & Kjær equipment.

Support

In addition, Brüel & Kjær offers a variety of technical literature ranging from Product Data to reference books that help you to understand the applications, the products and the theory behind sound and vibration measurements. Most of this literature is available not only as printed matter but also in electronic form and can be found on our website www.bksv.com. Customers with a Help Line agreement also get access to technical support through Brüel & Kjær's worldwide service network, where a team of technical specialists is ready to answer, by telephone, mail or fax, any questions that you have about our products.

INSTALLATION



EDUCATION



SUPPORT



Global Service

Brüel & Kjær can provide these services wherever our customers are found. We employ approximately 100 people in 21

service centres throughout America, Europe and Asia. We're never further away than your local sales representative or service centre, so help is

always at hand in your local language.



CALIBRATION
MAINTENANCE
UPGRADE

Calibration

Measuring with properly calibrated equipment is the only way of knowing that your readings or results are correct. Regular calibration of your measuring equipment is not just an investment in quality. It can also be a source of real cost savings by minimising the cost of errors due to faulty or inaccurate measurements.

We offer a comprehensive range of calibration services, and all Brüel & Kjær calibrations are documented traceable as well as being performed in accordance with the relevant national and international standards. Our calibration laboratories are accredited in many regions, fulfilling the requirements of ISO and other standards. We are also able to offer primary calibrations for transducers through the Danish Primary Laboratory of Acoustics (DPLA), operated by Brüel & Kjær in association with the Technical University of Denmark.

Maintenance

Reliable measurements can only be made with properly calibrated instruments in good working order. We know our products better than anyone else, and if an instrument requires repair or adjustment, our skilled engineers are on hand to do the necessary work. By signing an extended warranty agreement, you can eliminate the risk of unexpected repair costs and extend the factory warranty period up to five years after purchase.

Upgrade

As manufacturers of PC-based measurement systems, we know that software is of prime importance. As a result, we are continuously improving our software with new features, enhancements and updates and including these improvements in new releases. Subscribing to a Software Maintenance and Upgrade Agreement gives you access to the latest news and software releases from the Brüel & Kjær family of software applications, with new features, improved functionality, bug fixes and error corrections. This will help you keep your equipment at the highest level of performance for many years to come.