PRODUCT DATA

CALIBRATION PLUS SERVICE CONTRACT

Calibration, extended warranty and more benefits – all bundled into ONE service agreement



Features

- Calibration service:
 - o A broad range of calibration services can be provided to match your needs. More information available here
 - o Regular calibration intervals decided by you
 - o Reminder service monthly notification including listing of instruments due for calibration
 - o Online services certificate download and booking system for calibration and repair
- Extended Warranty extension of the Standard Product Warranty up to 10 years after initial shipment date
 - All repairs related to product quality are covered
 - o Repairs/replacements needed to finalize a calibration are covered
 - Your product will be returned calibrated with a repair report
 - More information about Extended Warranty available <u>here</u>
- 10% discount on rental equipment
- 10% discount on accessories
- Option to get a faulty product replaced up-front instead of repair*

Why choose a Calibration Plus service contract?

- Full coverage of all costs related to maintenance and repair of your equipment
- Same price as for a Brüel & Kjær calibration, but with extra services included
- Receive notification from Brüel & Kjær when a calibration is due
- 5% discount per year of contract duration (2 5 years) up to 25%
- No unexpected repair costs
- No delays related to approval of quotes and issuing purchase orders

*Subject to availability. Sound level meters and LAN-XI equipment are currently not eligible for up-front replacement.



Pricing and availability

- Calibration Plus is available for a broad range of Brüel & Kjær products:
 - $\circ \quad \text{Sound level meters} \quad$
 - Preamplifiers
 - o Transducers
 - o Calibrators
 - LAN-XI data acquisition hardware
- Calibration Plus will be quoted for the requested duration (2 5 years), according to the latest calibration price list
- 5% discount per year of contract duration (2 5 years) up to 25%

Other information

- Products working according to factory specifications on the start date of the Calibration Plus Service Contract are covered by Extended Warranty
 - Hence, the customer will be liable to pay for any repairs required for it to pass the first calibration under the Calibration Plus Service Contract (except if covered by the Standard Product Warranty)
- The customer covers shipment costs to Brüel & Kjær. Return shipping costs (standard, ground) is covered by the Calibration Plus Service Contract

Upgrade of existing service contract

If calibration and/or extended warranty is part of your existing Brüel & Kjær service contract, it is possible to upgrade to a Calibration Plus Service Contract. Depending on the remaining duration of your existing service contract, you can either transfer immediately, or get a one-year extension of your contract.

Ordering information

Please contact Brüel & Kjær Customer Care to receive a quote for your new Calibration Plus Service Agreement. You can find contact information at <u>bksv.com/contact</u>

