IDS uEye driver problems and solutions

Run "IDS Camera Manager"

(found in "C:\Program Files\IDS\uEye\Program\idscameramanager.exe" or on some installations in "C:\Windows\System32\idscameramanager.exe")

IDS Camera Manager			_	×
Camera list		Device details		
Free Avail. Type Car	m. ID Dev. ID Model S	Parameter Values		
Control area	Automatic parameter refresh			
General information Camera information				
Create support file	Create support file ETH network service			
Additional functions	Automatic ETH configuration			
Upload starter firmware	Manual ETH configuration			
= American English	Close			
No camera list available				

Press "General information" to see driver information.

S drivers and 3rd party interfaces		IDS Camera Manager Copyright © 2010-2022 IDS Imaging Development Systems GmbH <u>About Ot</u>			Check up Download	pdate upd
S drivers and 3rd party interfaces	escription SB kernel driver FH kernel driver OM kernel driver ser Mode DLL ser Mode DLL dditional tools dll dditional tools dll dditional tools dll IET Interface DLL IET Framework Interface DLL irectShow driver irectShow driver Speak API 64Bit DLL DS peak API 32Bit DLL	Path C:\Windows\system32\drivers C:\Windows\system32\drivers C:\Windows\system32\drivers C:\Windows\system32	File version 4.96.1.0 4.81.0000 4.96.1328.0 4.96.3985.0 4.96.3985.0 4.96.3985.0 4.96.3985.0 2.0.1.0 2.0.1.0 2.0.1.0 2.20.5.558 - -	Product version 4.96.1.0 - 4.96.1.0 - 4.96.1.0 4.96.1.0 4.96.1.0 2.0.1.0 2.0.1.0 2.0.1.0 4.96.1.0	Update version	

Check that IDS uEye driver file version originates from same driver.

If there is a mix of versions please uninstall the driver and restart the computer.

Then run uEyeBatchInstall.exe and select option "4" to completely uninstall drivers and remove any IDS uEye registry settings.

Restart the computer.

Now the latest uEye driver can be installed and versions can be checked in the IDS Camera Manager.

This should solve problems seeing the camera image in BK Connect Array Analysis