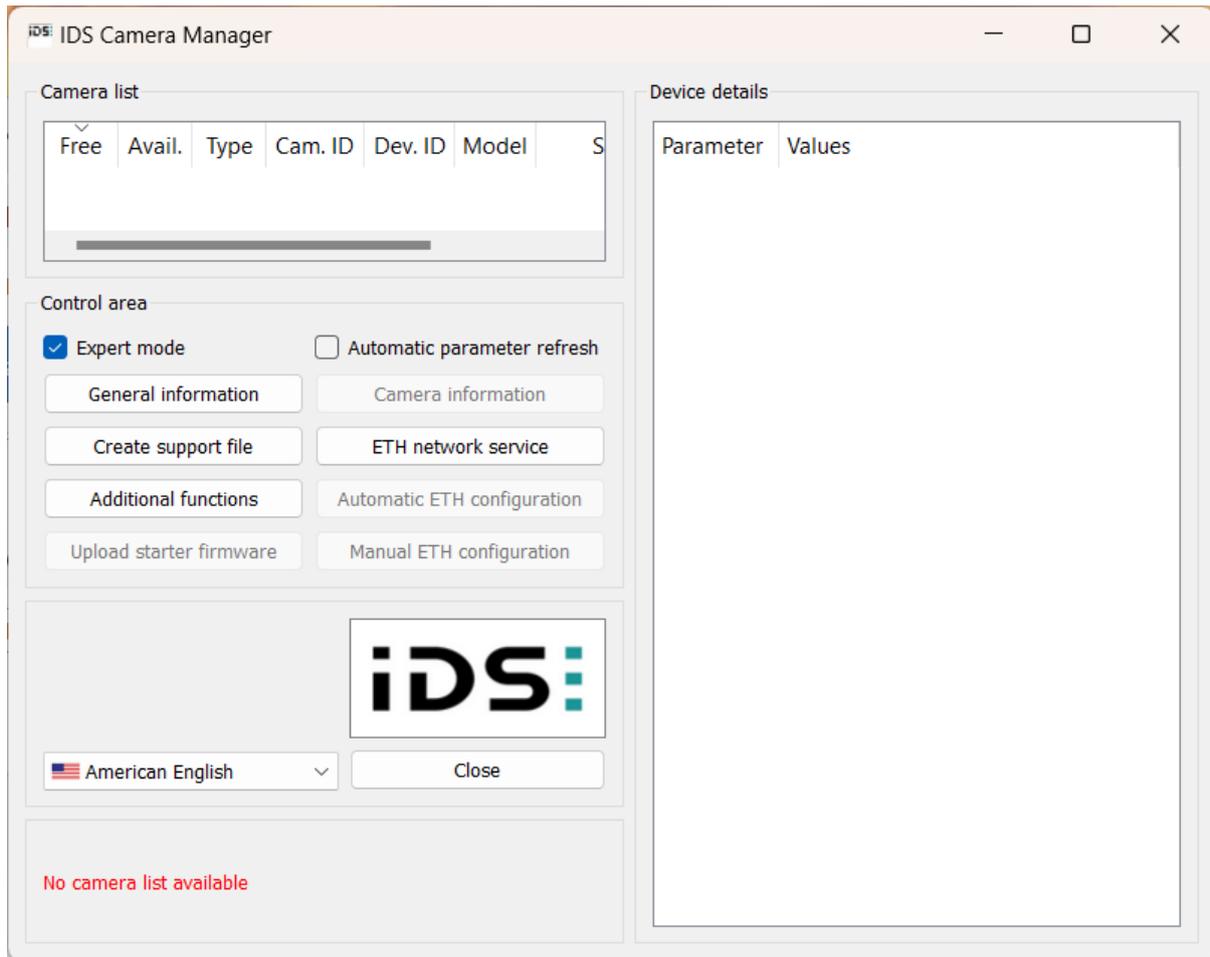


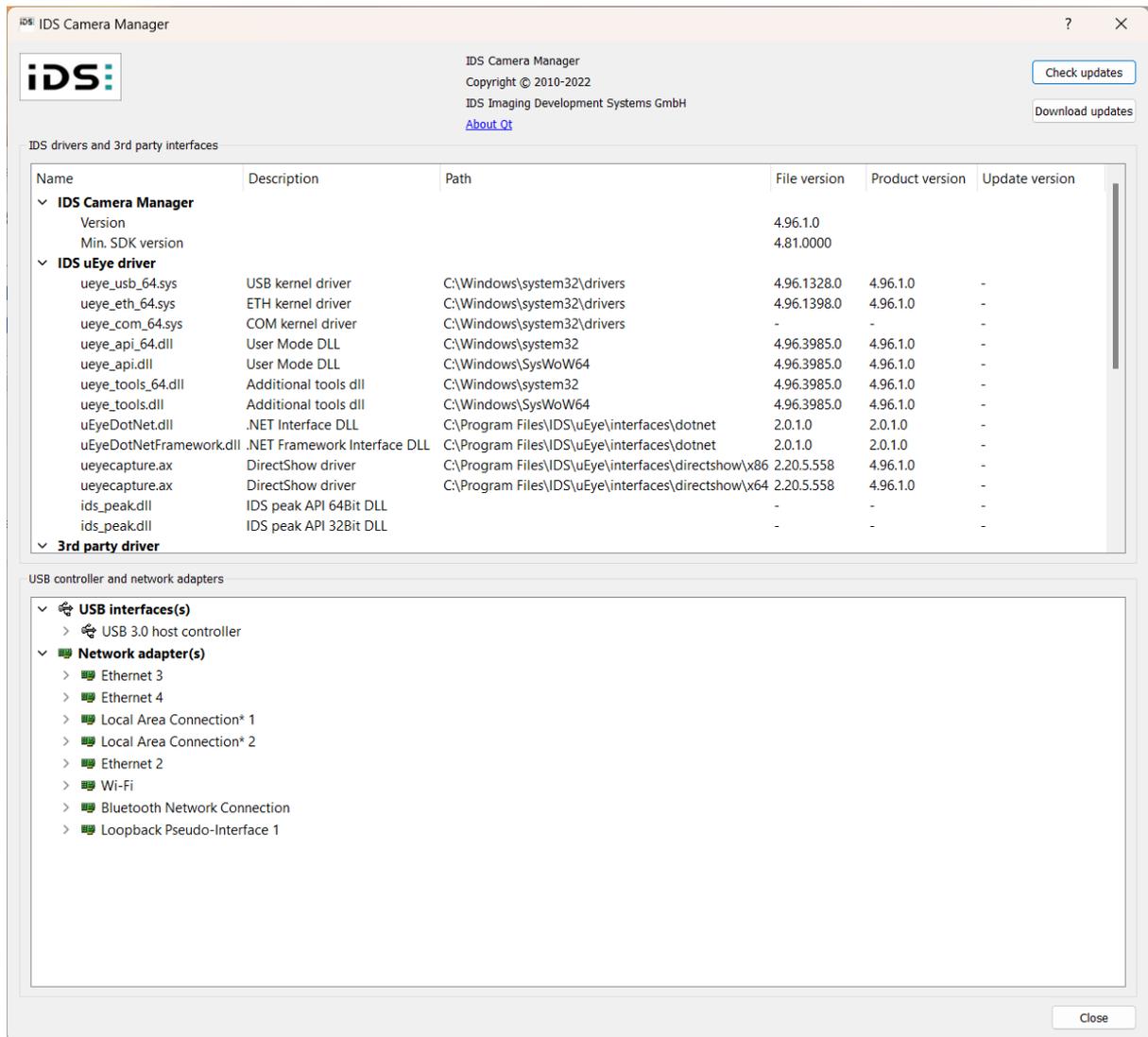
IDS uEye driver problems and solutions

Run "IDS Camera Manager"

(found in "C:\Program Files\IDS\uEye\Program\idscameramanager.exe" or on some installations in "C:\Windows\System32\idscameramanager.exe")



Press "General information" to see driver information.



Check that IDS uEye driver file version originates from same driver.

If there is a mix of versions please uninstall the driver and restart the computer.

Then run `uEyeBatchInstall.exe` and select option "4" to completely uninstall drivers and remove any IDS uEye registry settings.

Restart the computer.

Now the latest uEye driver can be installed and versions can be checked in the IDS Camera Manager.

This should solve problems seeing the camera image in BK Connect Array Analysis